

FORM FOR EXCHANGES

For hygienic reasons, the jewellery item cannot be used several days prior to exchange request and must show no signs of damage.

All exchanges must be made within 30 days from the time of delivery.

Send the jewellery item in an envelope, sold at any post office, to:
iZlato s.r.o., Eurovea, Central 1, Pribinova 4, 81109 Bratislava, Slovakia

The shipment has to contain the following:

- Jewellery in the original packaging
- Order form
- Invoice (original or its photocopy)
- This form, completed

IMPORTANT INFORMATION:

The best way is to send it as insured mail. Do not send the jewellery using Cash on Delivery service; also, we do not recommend sending a package since the Slovak Post does not run door-to-door deliveries, which may prolong the exchange process.

Return Merchandise

Reason for return

1. The item is too small
2. The item is too large
3. The item is different than expected (please, describe)
4. Sent wrong item/s
5. Other (additional comment)

Item Code / Model Code	Size (in case of ring)	Quantity	Reason for return
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please exchange for the item/s listed below:

Item Code / Model Code	Size (in case of ring)	Quantity	Price
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

By my signature below, I confirm that I agree to terms and conditions of JewelryAndGems.eu Exchange Policy.

First name and surname:

Order number:

Signature: