

FORM FOR SALES RETURN

**For hygienic reasons, the jewellery item cannot be used several days prior to exchange request and must show no signs of damage.
The Contract can be cancelled within **14 days** from the time of delivery.**

Consumer has a legal right to cancel an order without giving a reason compliant with Section 7 of Act No. 102/2014 Coll. on Consumer Protection in Distance Selling (hereinafter „Act on Consumer Protection in Distance Selling“) within 14 days from the date of delivery, if Seller provided Buyer with due and proper information in accordance with Section 3 of Act on Consumer Protection in Distance Selling.

Send the jewellery item in an envelope, sold at any post office, to:
iZlato s.r.o., Eurovea, Central 1, Pribinova 4, 81109 Bratislava, Slovakia

The shipment has to contain the following:

- Jewellery in the original packaging
- Invoice (original or its photocopy)
- This form, completed

IMPORTANT INFORMATION:

The best way is to send it as insured mail. Do not send the jewellery using Cash on Delivery service; also, we do not recommend sending a package since the Slovak Post does not run door-to-door deliveries, which may prolong the exchange process.

Return Merchandise

Reason for return

1. The item is too small
2. The item is too large
3. The item is different than expected (please, describe)
4. Sent wrong item/s
5. Other (additional comment)

Item Code / Model Code	Size (in case of ring)	Quantity	Reason for return
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Please, refund me for the item/s to the following account number:

IBAN:

BIC:

Bank:

By my signature below, I confirm that I agree to terms and conditions of JewelryAndGems.eu Sales Return and I also announce that the jewellery being returned has not been used.

First name and surname:

Order number:

Signature: